

Communication

PLEASE NOTE: These courses may be run virtually or Face to Face depending on COVID-19 restrictions at the time. Course times reflect virtual programs, as they require additional time for facilitation

Giving Feedback

March 1st • June 7th • August 16th • November 22nd

This 2.5-hour interactive workshop will focus around learning a communication framework in order to provide constructive feedback to peers, colleagues or friends.

Speaking up for Safety (Graded Assertiveness)

March 29th • May 24th • July 29th • October 4th

This 2.5-hour interactive workshop includes learning how to provide graded assertiveness in various challenging situations with a defined communication framework.

Breaking Bad News

March 28th • May 27th • August 30th • November 15th

This is a 3.5-hour interactive workshop including simulations with an actor, where participants will learn key communication skills and a communication framework to deliver bad news to patients and parents.

Open Disclosure

April 22nd • July 19th • August 23rd • September 6th

This is a 3.5-hour interactive workshop utilising the RCH framework to "openly disclose" a critical incident to parents following a clinical event that may have impacted their child. The session includes a workshop, role plays and simulations with an actor.

FREE for RCH Staff. *Fees apply for external participants.

Register via Eventbrite – go to

www.rch.org.au/simulation/programs/Communication



Our team

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Melbourne
Children's

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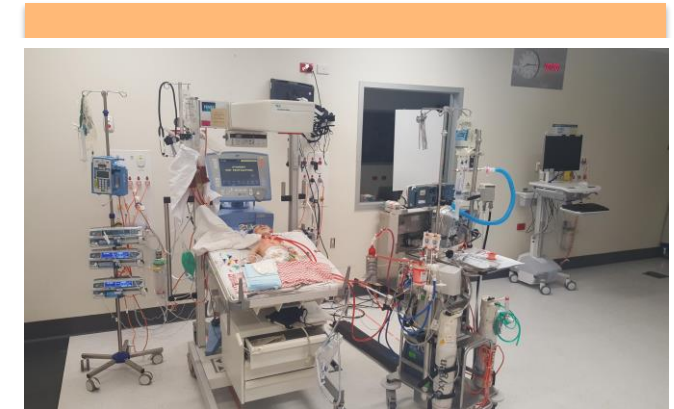
The Royal
Children's
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Melbourne



Murdoch
Children's
Research
Institute



THE UNIVERSITY OF
MELBOURNE



2021 Simulation Courses and Programs

w: www.rch.org.au/simulation
e: simulation@rch.org.au

Simulation Train the Trainer

This course may be run virtually or Face to Face depending on COVID-19 restrictions at the time.

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator.

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator. This two-day course will run from 08:00-17:00 each day and will introduce you to the essentials required to develop a simulation program or session, including simulation theory, content and setting up a safe educational environment, design and development of simulation scenarios, and varied methods of debriefing. Note: when the course is facilitated virtually, it may run until 5.30pm

Program Dates - Monday and Tuesday

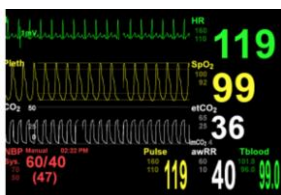
March 15th and 16th • Jun 21st and 2nd • September 13th and 14th • November 8th and 9th

Each program will host a maximum number of 12 participants.

Fees

RCH Nursing/Allied Health	\$160
RCH Medical	\$260
External Nursing/Allied Health	\$480
External Medical	\$650
<u>+ GST and booking fee</u>	

Register via Eventbrite – go to www.rch.org.au/simulation/programs/Instructor



GRIPS Full Day Program

This course may be run virtually or Face to Face depending on COVID-19 restrictions at the time.

Come to GRIPS (Group Response to Illness in Paediatric Simulation) and learn how to manage the deteriorating patient.

This full day course will run from 08:00-17:00 and will focus on the patient who has been admitted to the ward and deteriorates over a period of time. Participants will concentrate on the recognition and management of the deteriorating patient with training around human factors to improve teamwork and clinical decision making.

The course includes:

- Participation in inter-professional simulated scenarios.
- Training in human factors to improve our ability to work as a team in difficult clinical situations.
- Clinical skills workshops that are relevant to the theme of the day.
- Debriefing and discussion to explore the clinical problems and the team performance. To simulate real clinical situations, this course requires an interprofessional team.
- Therefore, places are limited to allow for appropriate ratios of medical and nursing/allied health staff.

Course Dates – Thursday

March 25th • June 10th • October 7th • November 18th

To simulate real clinical situations, this course will require an interprofessional team. Therefore, places are limited for medical and nursing/allied health.

Fees

FREE for RCH staff	
External Nursing/Allied Health	\$300
External Medical	\$420
<u>+ GST and booking fee</u>	

Register via Eventbrite – go to www.rch.org.au/simulation/programs/Clinical

Communication

These courses may be run virtually or Face to Face depending on COVID-19 restrictions at the time.

Supportive Leadership following Critical Events

Course Dates (Clinical Staff)

March 2nd • April 29th • May 20th • June 15th • July 27th • August 31st • October 5th • November 4th • December 10th

This 3.5-hour workshop aims to provide a framework on how to facilitate immediate “guided reflection” or Psychological First Aid following exposure to challenging events in order to provide support for staff involved. Medical, Nursing and Allied Health staff who facilitate such sessions are encouraged to attend.

Supportive Leadership following Challenging Events

Course Dates (Non-Clinical Staff)

March 23rd • May 11th • July 13th • September 16th • November 30th

Exposure to challenging events at work can be distressing for staff. This course aims to provide a framework on how to facilitate immediate “guided reflection” or Psychological First Aid around challenging events in order to provide support for non-clinical staff involved.

Fees

FREE for RCH Staff, please register using your RCH email	
External Nursing/Allied Health	\$200
External Medical	\$350
<u>+ GST and booking fee</u>	

Register via Eventbrite – go to www.rch.org.au/simulation/programs/Communication